



Phone : +44 1782 510800 Fax : +44 1782 510800

email : booking@tour-trax.com

Tour trax booking form

contact details

Name	Email
Address	
Town	Telephone
County	Mobile
Postcode	

about your group

No of golfers	Non golfers	Arrival date	Departure date
Tour package details			
Preferred Hotel(s) see website			
Preferred Golf courses see website			
Site seeing tours see website			
1st tour		2nd tour	
3rd tour			
Special Instructions			
Signature		Date	

Booking ref no	Date booking received	office use only
Overall package cost £	Date balance paid	
Date deposit paid	Order processed by	

Terms & Conditions

Please take a few minutes to read and understand the terms & conditions of our bookings before completing the reservations form.

Please note that international flights to Thailand and domestic flights are not included in the prices of our tours. Once you have decided on your choice of Tour please complete and submit the booking form. You will then receive an response informing you that we have received your request and within 48 working hours we will e-mail you with a comprehensive non-obligatory quotation and a request for a deposit (should you choose to continue with your booking) of 30% of the total tour price to be paid no less than 45 days before the starting date of your tour (if you require a tour with a starting date of less than 30 days after your booking, please contact us by telephone which will enable us to complete a booking form immediately.

The invoice for the remaining balance will follow with your confirmation of payment received and should be settled no less than 21 days prior to your proposed arrival date. The party leader (first named person on the booking form) is responsible for making all payments due to us. The party leader must be at least 18 years of age and must be authorized to make the booking on the basis of these booking terms and conditions by all the persons named on the booking form. Please check and confirm all details of your final itinerary immediately on receipt. You must contact us within 14 days of the date stated on your final itinerary email if any information appears to be incorrect as it may not be possible to make changes later.

Cancellation charges.

Cancellations for any reason must be made in writing only via e-mail or fax by the party leader. If any member of the party wishes to cancel, the remaining passengers in the party must pay any increased charges due to the cancellation, e.g. under-occupancy charges.

In the event of a cancellation we will refund the following amounts:

- * 75% of (received) deposit refunded if notification received more than 30 days prior to tour start date.
- * 25% of deposit and full balance (if received) refunded if notification received more than 21 days prior to tour start date.
- * If notification received less than 21 days prior to tour start date no refund of deposit but balance refunded (if received) in full.
- * If notification received less than 4 days prior to tour start date no refund will be possible.
- * If balance is not received at least 30 days prior to tour start date we reserve the right to cancel your booking and retain full deposit.

* Cancellations will not be made by us less than 30 days prior to tour start date except in the event of non payment of balance or situations arising which are beyond our control such as threats or acts of war, civil unrest, terrorist activity, industrial dispute, natural disaster, industrial disaster, technical problems to transport, closure or congestion of airports or ports, severe weather conditions or any unforeseen circumstances attributable to acts of God or force majeure. In the event that we are unable to meet our commitment to your tour booking, all moneys paid will be refunded other than costs incurred, such as hotel booking fees etc.

Insurance & Liability.

Tour trax offer free accident insurance through a third party during your stay with us. We will require full names of each member of your group to take advantage of this offer. We require all customers to have valid travel insurance in place either through us or arranged independently by you before commencing on any of our tours and will not be held responsible if insurance is not in place. You are strongly advised to read through the terms of any personally arranged insurance policy before departure, especially regarding pre-existing medical conditions for those whose health would affect your ability to travel. It is your responsibility to ensure any insurance taken out by you meets your personal requirements. Tour trax accepts responsibility for the acts or omissions of its employees, agents, suppliers and sub-contractors whilst acting within the scopes of or in the course of their employment, agency or contract of supply. In the event that you or a member of your party suffers illness, injury or death as a direct result of any negligence on the part of our staff, agents, suppliers or their employees, we accept responsibility as understood under Thai law. Tour trax will not be liable where this was caused by the act(s) and/or omission(s) of the person(s) affected or those of a third party not connected with the provision of your tour arrangements and which were unforeseeable or unavoidable or an event which either ourselves or the supplier of the service(s) in question could not have foreseen or avoided even with all due care. All tour arrangements are subject to the conditions of the relevant supplier, some of which limit or exclude the suppliers liability to you, usually in accordance with international conventions. You are deemed to have accepted these conditions, which are available on request directly from the supplier.

Changes to your arrangements.

In the unlikely event that we have to change any aspect of your travel arrangements we will notify you in writing at the earliest possible opportunity. These changes are usually minor and may be just a change of golfing venues due to an event such as a championship match taking place. In the event that we have to change your accommodation, we will endeavour to place you in a residence of equal or superior quality at no additional charge. Should any of the changes not meet your requirements you have the choice of i) changing your selected tour with us (which may be subject to additional costs or a partial refund depending on the choice of tour) or ii) advising us of the cancellation of your booking whereby you will receive a refund of all moneys paid less any applicable administrative charges.

The prices stated on your confirmation invoice are guaranteed and will not be subject to additional charges incurred due to tax increases etc. Tour trax do however reserve the right to change the prices of the tours stated on this website and other company literature at any time and without prior notice.

Passports

It is your responsibility to ensure you have a passport with at least 6 months validity remaining on arrival in Thailand. 30 day Tourist visas are issued on arrival in Thailand. We regret we cannot accept any liability if you are refused entry into the country or onto any transport due to failure on your part to carry correct documentation.

Please note all bookings and contracts are made subject to the terms & conditions above.